

# INDIVIDUAL

RESTAURANTS

Position: Reception Host

Job ID: RBG005

Location: Manchester

Salary: From £8.00 per hour, plus company benefits

Brand: The Restaurant Bar and Grill

Contact Person: Kayleigh Edwards

Job Description:

## About Us:

The Individual Restaurant Company is one of the most dynamic and well regarded restaurant companies in the UK, responsible for a collection of amazing restaurants including Piccolino, The Restaurant Bar & Grill, Bank Restaurant & Bar and Gino D'Acampo - My Restaurant.

We offer excellent quality of food, and service in beautiful stylish restaurants, with a stellar reputation as one of the best companies to be part of in our industry.

## The Role:

The Restaurant Bar and Grill, Manchester, is currently recruiting for a fun, outgoing, enthusiastic Reception Host, with plenty of personality and a passion for the hospitality industry to join their team!

As Reception Host you will be responsible for;

- The day to day running of an efficient and productive reception operation
- Maximising revenue
- Ensuring the service provided meets with the company's standards of consistently exceeding guest expectations

It also expected;

- To manage and control the Restaurant Reservations via the reservations system
- To ensure you and the team maximise the revenue potential of bookings on a daily basis
- To assist the Bar team where needed with bills liaising with Floor and Bar staff if reception is quiet
- To have maximum knowledge of all products, service standards, procedures and company policies



PICCOLINO

GINO  
D'ACAMPO

the restaurant  
bar + grill

OPERA  
GRILL

BANK  
RESTAURANT & BAR

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## Essential Skills and Experience:

- Fantastic communicator with the ability to liaise effectively with Front of House and BOH managers
- High volume experience in managing bookings in a fast paced environment
- Excellent standards of health & safety
- Have a passion for delivering outstanding guest service

## Rewards:

We offer full training and the opportunity to achieve external qualifications and industry recognised certifications

- The opportunity to progress and work in different sections within the company
- Uniform allowance
- 30% discount at all Gino D'Acampo - My Restaurant's, Piccolino, Restaurant Bar Grill and Bank restaurants
- Staff meals provided

Documented evidence of eligibility will be required from you as part of the recruitment process and you must be eligible to live and work in the UK. (Asylum & Immigration Act 1996).

If you have the passion and drive to be the best and would like to be part of our family, please send us your CV and covering letter.

Please direct all applications to: [Kayleigh.Edwards@individualrestaurants.com](mailto:Kayleigh.Edwards@individualrestaurants.com)



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